#### JOB DESCRIPTION

JOB TITLE: Technical Assistance Lead OFFICE LOCATION: Durham

Specialist – Durham PreK **DIVISION:** CCR&R

DEPARTMENT: Technical Assistance
DIRECT SUPERVISOR: TA Manager

CLASSIFICATION: Exempt
HOURS PER WEEK: 40

**JOB SUMMARY:** The Technical Assistance Lead Specialist provides training, technical assistance and support to TA Specialists in addition to providing daily TA support to early childhood education programs. Works in collaboration with licensing consultants and other community agency staff working with providers serving young children to improve the quality and availability of child care.

# **DUTIES AND RESPONSIBILITIES:**

- Works with TA manager and director to recruit child care centers for the Durham PreK project in order to build capacity of centers to operate at Durham PreK standards
- Assists the TA Manager with the caseload management for working with TA PreK specialist - providing daily support for routine activities
- Meets with TA PreK specialist to discuss caseload and develop best practice strategies for successful implementation of quality improvement plans
- Demonstrates ability to support the social and emotional development of children
- Models developmentally appropriate activities and positive behavior management techniques during daily visits with children and early childhood staff in regulated child care center classrooms
- Facilitates professional development related to CLASS™, MMCI, PAS, leadership, and other topic areas as needed
- Prepares, designs and implements a multi-phase plan for delivery of research-driven professional development for directors and teachers with varying educational levels in the early childhood education field
- Provides assistance with monitoring files to ensure compliance with TA practices and procedures
- Collects data to assist TA manager and director with completing monthly, quarterly, midyear, and end of year reports
- Works collaboratively with the technical assistance team members and all other individuals providing technical assistance and training to child care providers serving young children
- Works collaboratively with licensing consultants, abuse and neglect consultants, early
  intervention specialists, community college educators, child care health consultants, and
  health inspectors working with local child care providers
- Helps child care programs and providers determine needs, develop objectives, identify funding, provide resources, implement strategies, and monitor progress made toward meeting the highest quality standards as designated by Durham PreK
- Works cooperatively and effectively as a team member by communicating and contributing information on a continuous basis
- Demonstrates leadership abilities by serving as a mentor to technical assistance specialists and by assisting with the coordination of information for technical assistance staff
- Collects data on the availability and quality of child care within the local area as specified by the TA Manager
- Determines needs and disseminates approved grant-funded materials to child care programs
- Works collaboratively with other technical assistance staff to produce articles on child care issues that can be used in various newsletters

- Meets all technical assistance outcomes for funded project
- Attends all trainings and meetings required of technical assistance staff
- Prepare and submit all required report
- Treat all information on CCSA clients, employees or Board Members in a confidential manner
- Participates in local, state and agency sponsored events or meetings
- Represents agency at local, state or national conferences
- Perform other tasks as assigned by agency leadership

#### SPECIAL SKILLS:

- Effective oral and written communication skills with internal and external clients
- Computer experience; knowledge of or demonstrated ability to learn File Maker Pro, Excel, and Word
- Attention to detail with ability to handle large volume of administrative work
- Ability to independently manage a large caseload of technical assistance and trainings throughout the region
- Ability to prioritize work and travel schedules to balance administrative duties, technical assistance and trainings
- Ability to work well with a diverse client population
- Professional appearance and demeanor

### **CERTIFICATIONS:**

- Early Educator Certification Level 11
- TA/PE Endorsement
- CLASS™ certifications

## **EDUCATION AND EXPERIENCE REQUIREMENTS:**

Bachelor's degree in Early Childhood Education or related field and three years
experience in direct service and management working with children ages birth five, their families or programs that serve them OR Master's degree in Early
Childhood Education or related field and two years experience in direct service
and management working with children birth - five, their families or programs that
serve them.

### **SPECIAL WORKING REQUIREMENTS:**

- An automobile at his/her disposal; a valid, non-suspended NC driver's license and a current automobile liability policy with continuous coverage. Reasonable accommodations may be made at agency's discretion
- Must be able to manipulate and operate office supplies and equipment. Occasionally required to lift up to 25 pounds. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential responsibilities
- Extensive travel throughout the region and some state-wide travel
- No substantiation or criminal conviction of child abuse or neglect
- Requires the need for flexible schedules, including occasional evening and weekend work
- May work in shared space

Salary Range: \$34,350 to \$51,525

Apply by submitting resume and cover letter to <a href="https://example.com/html/>
HR@childcareservices.org">HR@childcareservices.org</a>

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